

TERMS AND CONDITIONS

1. Detailed description of goods and/or services

EOM5 (East of the M5) is a business in the ICT industry that provides online solutions in the sport and educational fields.

2. Delivery policy

Online solution services will be made available immediately on successfully processing of credit card payment via PayGate

3. Refunds Policy

Subscription payments are not refundable. In the case of an error please send an email to info@eom5.co.za. A 20% administration fee will be applicable.

4. Customer privacy policy

EOM5 shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569 .

5. Payment options accepted

Payment may be made via Visa and MasterCard.

6. Card acquiring and security

Card transactions will be acquired for EOM5 via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

7. Customer details separate from card details

Customer details will be stored by EOM5 separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

8. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

9. Responsibility

EOM5 takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

10. Country of domicile

This website is governed by the laws of South Africa and EOM5 chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, PO Box 2494, Clareinch, Cape Town, 7740

11. Variation

EOM5 may, in its sole discretion, change this agreement or any part thereof at any time without notice.

12. Company information and contact details

This website is run by EOM5 (private company) based in South Africa with a company registration number, 2014/217039/07.

Email address – info@eom5.co.za. Telephone - +27216832560